Consumer Rights

If you are not satisfied with this product or service, you have the right to raise a verbal or written complaint to BSP.

We endeavour to resolve your complaint within but not more than 30 working days.



320 1212 / 7030 1212 - 24 hours, 7 days a we or when overseas +675 305 7842



servicebsp@bsp.com.pg



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Visit your nearest BSP branch

BSP Financial Group Limited 1-4815





BSP VISA DEBIT CARD

"Touch & Go" Convenience



Transform your payment experience.

Cash, cheques and card swipe are a thing of the past...do more with just one card!

The BSP VISA card advantage



'24 hours, 365 days' access to your account

Gives you access to your funds anywhere, anytime.



Use it globally

Withdraw cash or make payment at any location where the VISA logo is displayed.



Enables online shopping

You can shop online securely. Purchase data, airline tickets or online subscriptions.



Chip technology for secure purchases This ensures data for each transaction is unique and card data cannot be replicated.



Added protection

Protect against unauthorised card use with 3D Secure for online purchases. Your VISA Debit Card will be automatically registered for this service.



'Touch & Go' payment capability

Move through shopping queues quicker by touching your card to the payment device without the hassle of entering a PIN.



BSP Classic VISA Debit Card*

How to Apply

- Complete a Card Application Form. This is available on our website or at your nearest branch. If you are a new BSP customer, you will be required to open an account at the same time. Fulfill the account opening requirements.
- 2. Provide a valid photo ID.
- 3. Submit your application form at your nearest BSP branch.
- 4. Visit your branch to collect your VISA Debit Card and activate by performing a PIN-based transaction on an EFTPoS or ATM.

Contact Us

If you need help with your account, card, PIN or want to update your personal information held with us, use the contact details provided on the back of this brochure.

Fees and Charges

Information on our fees is available on our website: www.bsp.com.pg and at our branches.

* Terms and Conditions apply.