

BSP INTERNET BANKING

'Forgot Password'

SYSTEM UPDATE

Update as at:
Wed 3rd May, 2023 | 3:00PM

Dear Valued Customers,

If you forgot your BSP Internet Banking password, follow these steps:

- 1** Click on the '**Forgot Password**' tab to reset your password.
Note: You will be prompted to create a new password.
- 2** Enter your username, date of birth and click submit.
- 3** You will receive a verification code via email and SMS. Enter verification code.
- 4** Enter new password and click submit.
- 5** Go to login page and enter your username and the new password to complete login process.

The screenshot shows the BSP Internet Banking login interface. At the top, the BSP logo is displayed. Below it, a red error message reads "Invalid Username and/or Password." There are two input fields: "Username" and "Password". A "Login" button is positioned below the fields. At the bottom of the login area, there are two links: "Forgot Username" and "Forgot Password" (which is circled in orange), followed by "Digital Hub Home".

Below the login area, a green navigation bar contains the BSP logo and a "Login" button with an external link icon. Below this bar, a "Forgot Password" section is highlighted with an orange arrow. It contains the text "Ok, no problem. Just enter the details below." followed by two input fields: "Username" and "Date of Birth" (with a date picker icon). At the bottom of this section are "Submit" and "Cancel" buttons.

If you have any queries, please contact our Customer Call Centre on (+675) 70301212, (+675) 3201212 or email: servicebsp@bsp.com.pg

Terms and Conditions apply.

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BSP Financial Group Limited 1-4815

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