

online payment
**NO CARD
JUST PAY**



Consumer Rights

If you are not satisfied with this product or service, you have the right to raise a verbal or written complaint to BSP.

We endeavour to resolve your complaint within but not more than 30 working days.



320 1212 / 7030 1212 - 24/7



servicebsp@bsp.com.pg



www.bsp.com.pg



Visit your nearest BSP branch

BSP Financial Group Limited 1-4815

0722



BSP PAY

No card, just pay



BSP

Pay online without the need for a VISA card.

Pay for goods and services securely and instantly online without the use of your card.

What is BSP Pay?

BSP Pay is a domestic online payment solution that enables you to pay for goods and services online without a bankcard. Simply shop online at any BSP Pay registered Merchant¹.

What are the requirements?

1. BSP Account

BSP Pay service is only available to BSP customers who have activated their bank accounts for this service.

2. Mobile Number

Your mobile number must be registered for BSP Mobile Banking. To register, visit your nearest branch.

3. BSP Customer ID

Every BSP customer is issued a unique BSP Customer ID.

To obtain your BSP Customer ID you can;

i. Use the Mobile Banking service

- Dial *131#
- Enter your Mobile Banking PIN
- Select 5 - My Services
- Select 10 - View User ID

ii. Contact our Customer Contact Centre

How do I activate?

1. Go to the BSP website: www.bsp.com.pg
2. Click on the Login tab and select BSP Pay.
3. Enter your BSP Customer ID and complete the Captcha challenge.
4. Enter the security code sent to your mobile phone.
5. Select your account to use for BSP Pay.

How do I pay?

1. Shop on any BSP Pay registered merchant and select your items to purchase.
2. Select the **BSP Pay** icon from the payment options.
3. Enter your name and BSP Customer ID.
4. Enter the security code sent to your mobile phone to complete payment.

Contact Us

If you need help with BSP Pay, use the contact details provided on the back of this brochure.



Fees and Charges

Information on our fees is available on our website: www.bsp.com.pg and at our branches.

¹ Refer to our website for full listing.