

BSP INTERNET BANKING

Quick Reference Guide

**VIEW YOUR MOBILE / METER
PAYMENT TOP-UP HISTORY**



Quick Reference Guide: View your Mobile / Meter Payment TopUp History



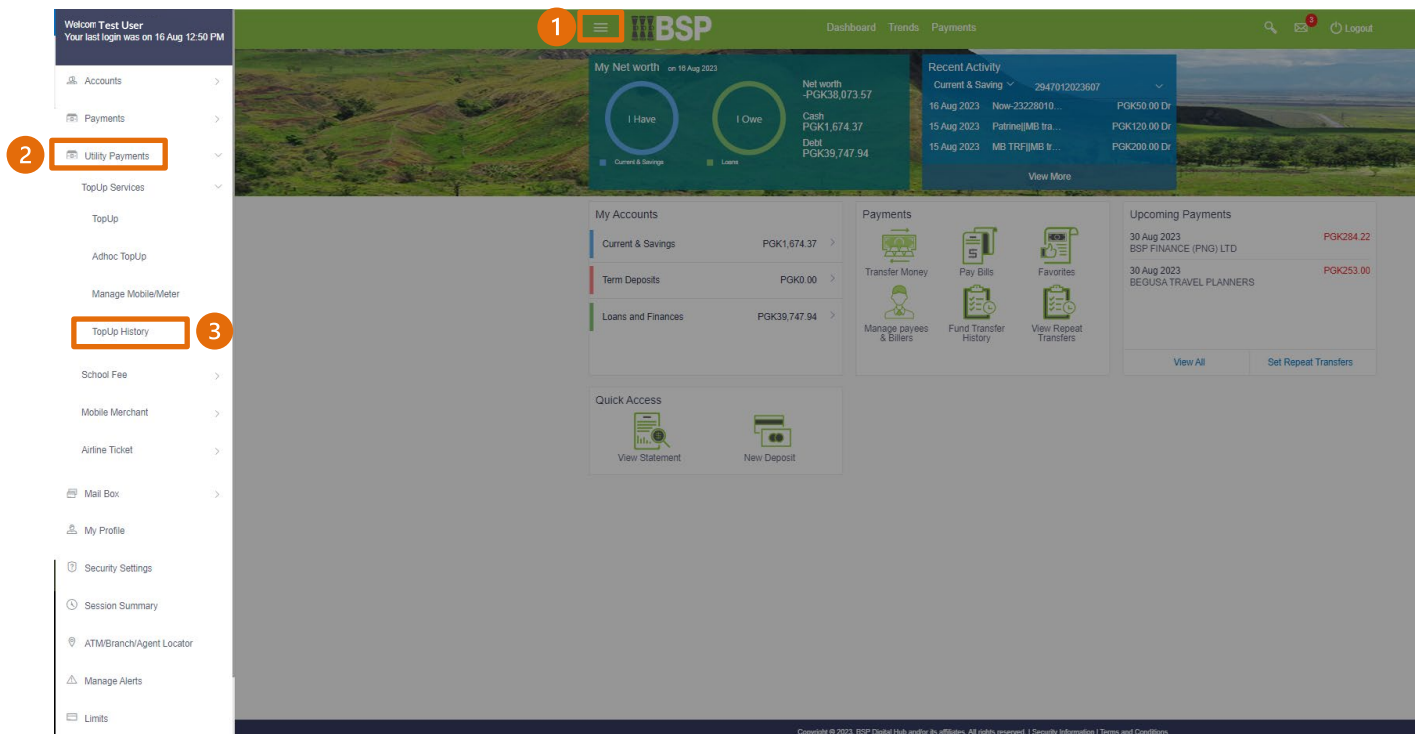
Use this Quick Reference Guide to:

Learn how to view your Mobile / Meter TopUp Payment history.

View your Mobile / Meter Payment TopUp history

Use the **TopUp History** function to view and download your Mobile / Meter Payment TopUp history.

1. Click the **three bars** to open the toggle menu
2. Select **Utility Payments**
3. Select **TopUp History**



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You're now on the TopUp Payment Details page. Follow these steps to view and download your Mobile / Meter Payment TopUp History.

4. Select the **Payment Account** from the **Select Account** drop-down menu
5. Select the **From** date and **To** date
6. Select **Search**
7. Click on **Reference Number** (in blue)

The screenshot shows the 'TopUp Payment Details' page with the 'TopUp History' tab selected. The 'Select Account' dropdown is set to '2021004264634' (marked with a '4'). The 'From Date' is '16 Aug 2023' and the 'To Date' is '16 Aug 2023' (marked with a '5'). A 'Search' button is highlighted with a '6' and a 'Clear' button is next to it. Below the search bar is a table with the following data:


Date	Payee Name	Amount	Payment Purpose	Reference Number
16 Aug 2023	Tom Leana	MOBILETOPUP BMOBILE	PGK3.00	2020BTP23228YG8C

The 'Reference Number' '2020BTP23228YG8C' is highlighted with a '7'. Below the table, it says 'Page 1 of 1 (1 of 1 items)'. A 'Back to Dashboard' link is at the bottom left. On the right, there is a 'Fund Transfer history details!' section with an icon of a hand holding money and text explaining that checking fund transfer history is easy and quick, and that filters can be used to check transactions. It also notes that the list of transfers will be shown and that clicking on the reference number will download the receipt and check fund transfer details.

8. Select **Download Summary**

The screenshot shows the 'TopUp Payment Details' page for the transaction 'MOBILETOPUP'. The details listed are: Payee Name: TEST USER, BMOBILE, Amount: PGK3.00, Pay From: 1111222233331, and Token Number: Unknown. At the bottom, there is a 'Download Summary' button highlighted with a '8', and a 'Back' button to its left.

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	Mobile TopUp Payment
TEST USER	16 Aug 2023 03:45:43 PM
Reference Number	2020BTP23228YG8C
Transfer To	BMOBILE
Beneficiary Name	NEW PAYEE
Payment Type	Utility Payment
Transfer From	1111222233331
Transfer When	16 Aug 2023
Mobile Number	70700000
Amount	PGK 3.00

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This is computer generated receipt no signature required.
Electronic Receipt owns no official legal effect, You may go to branch to get the paper receipt.

Additional Support

Please contact the BSP Customer Call Centre:

Phone: (+675) 320 1212 or 7030 1212

Email: servicebsp@bsp.com.pg

Disclaimer

The accounts used in this guide are fictitious and contain non-customer data.

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