

CUSTOMER NOTICE

**SERVICE
UPDATE**

Customers have always been, and will always be, our highest priority at BSP.

We care about our customers, and they are the reason we come to work every day.

In recent times, while transferring to our new banking system, which will ultimately provide customers with a faster, more efficient, and secure service, we have experienced technical difficulties.

For this, we sincerely apologise.

We understand that while the majority of our banking services have been working efficiently, certain services such as cheque clearances, international transfer and BSP Internet banking, have not.

Once again, we are sorry for the inconvenience caused and we can assure our customers that we are working 24/7 to ensure that all services are 100% functional as soon as possible.

We know sometimes things can go wrong, but if they do, our commitment is to make them right.

People look to BSP for leadership, stability, and reliability. With the largest network of branches in our region, BSP is determined to provide you once again with the service you deserve and have largely received over the past 66 years.